Appendix 2 – Cherwell District and South Northants Councils – Latest Leadership Risk Register as at 15/06/2018

Level of risk	How the risk should be managed
High Risk (16-25)	<b>Requires active management</b> to manage down and maintain the exposure at an acceptable level. Escalate upwards.
Medium Risk (10 -15)	<b>Contingency Plans</b> - a robust contingency plan may suffice together with early warning mechanisms to detect any deviation from the profile.
<b>Low Risk</b> (1 – 9)	<b>Good Housekeeping -</b> may require some risk mitigation to reduce the likelihood if this can be done cost effectively, but good housekeeping to ensure that the impact remains low should be adequate. Re-assess frequently to ensure conditions remain the same.

			Risl	Scorecard – Residual	Risks						
	Probability										
		1 - Remote	2 - Unlikely	3 - Possible	4 - Probable	5 - Highly Probable					
	5 - Catastrophic										
	4 - Major		L04, L11		L05						
Impact	3 - Moderate			L01, L02, L03 L10, L12,	L06, LO7, L08	L09, L13a, L13b					
Ē				L14							
	2 - Minor										
	1 - Insignificant										

	Risk Definition
Leadership	Strategic risks that are significant in size and duration, and will impact on the reputation and performance of the Council as a whole,
	and in particular, on its ability to deliver on its corporate priorities
Operational	Risks to systems or processes that underpin the organisation's governance, operation and ability to deliver services



Ref	Name and Description of risk	Potential impact		nerent (gro risk level no Controls	,	Controls	Control assessment	Lead Member	Risk owner	Risk manager		risk level (a ng controls)			Comments	Last updated
			Probability	Impact	Rating		Fully effective Partially effective Not effective				Probability	Impact	Kating			
L01	Financial resilience – Failure to react to external financial shocks, new policy and increased service demand. Poor investment and asset management decisions.				Medium Term Revenue Plan reported regularly to members. Efficiency plan in place and balanced medium term	Fully	-						AD Finance and Performance recruited. Overall Finance resource being reviewed. Investment strategy approach agreed for 18/19 and all potential investments to now be taken through the working groups prior to formal sign off. Robust review and challenge of our investment options to be regularly undertaken through our usual monitoring processes.		05/06/18 - Mitigation actions updated	
		Continued reliance on central govt (RSG) and therefore reduced opportunity for independent decision making				Highly professional, competent, qualified staff	Partially							Timeliness and quality of budget monitoring particularly property income and capital to be improved. Project with Civica is ongoing.		
		Reduced financial returns (or losses) on investments/assets				Good networks established locally, regionally and nationally	Fully							Asset Management Strategy to be reviewed and refreshed in the new year.		
		Inability to deliver financial efficiencies				National guidance interpreting legislation available and used regularly	Partially	-						Review of BUILD! to ensure procurement and capital monitoring arrangements are in place and development of forward		
		Inability to deliver commercial objectives (increased income)				Members aware and are briefed regularly	Partially							programme.		
		Poor customer service and satisfaction				Participate in Northamptonshire Finance Officers and Oxfordshire Treasurers' Association's work streams	Fully	Councillor Tony Illot						Finance support and engagement with programme management processes being established.		
		Increased complexity in governance arrangements Lack of officer capacity to meet service demand	4	4	16	Programme management approach being taken Treasury management policies in place	Partially	Councillor Peter Rawlinson	Adele Taylor	Kelly Watson	3	3	• ←	Integration and development of Performance, Finance and Risk reporting during 18/19. Regular involvement and engagement with senior management across Counties as well as involvement in Regional and National		
						Investment strategies in place	Fully Partially							finance forums. Regular member meetings, training and support in place and regularly reviewed.		
						Regular financial and performance monitoring in place	Partially							Financial support and capacity being developed during 18/19 through development programme.		
						Independent third party advisers in place Regular bulletins and advice received from advisers	Fully							Regular utilisation of advisors.	-	
							Fully									
						Property portfolio income monitored through financial management arrangements on a regular basis	Partially									
						Asset Management Strategy in place and embedded.	Partially	artially								
						Transformation Programme in place to deliver efficiencies and increased income in the future	e in Partially									
L02	Statutory functions – Failure to meet statutory obligations and policy and	Legal challenge Loss of opportunity to influence national policy/legislation				Embedded system of legislation and policy tracking In place, with clear accountabilities, reviewed regularly by Directors Clear accountability for responding to consultations with defined process to ensure	Partially							Establish corporate repository and accountability for policy/legislative changes Review Directorate/Service risk registers	Com upd	Risk reviewed 08/06/18 - Comments
	legislative changes are not anticipated or					Member engagement	Fully									updated
	planned for.	Financial penalties				National guidance interpreting legislation available and used regularly	Fully	-						Ensure Committee forward plans are reviewed regularly by senior officers		
		Reduced service to customers				Risks and issues associated with Statutory functions incorporated into Directorate Risk Registers and regularly reviewed	Partially	Councillor Barry Wood							March.	
			3	4	12	Clear accountability for horizon scanning, risk identification/categorisation/escalation and policy interpretation in place	Partially	Councillor Ian	Yvonne Rees	Claire Taylor	3	3	• ←			
						Robust Committee forward plans to allow member oversight of policy issues and risk management, including Scrutiny and Audit	Partially	McCord						Develop stakeholder map, with Director responsibility allocated for managing key relationships		
						Internal Audit Plan risk based to provide necessary assurances	Partially							Standardise agendas for Director/PFH 1:1s		
						Strong networks established locally, regionally and nationally to ensure influence on policy issues	Fully	_						New NPPF published 05/03/18 will guide revised approach to planning policy and development management.		
						Senior Members aware and briefed regularly in 1:1s by Directors	Partially							Allocate specific resource to support new projects/policies or statutory requirements e.g. GDPR		
L03	Lack of Management Capacity - Delays to completing the management restructure	Financial impact due to use of agency staff				Rigorous and aggressive assessment and recruitment timetable for senior management roles								Discussions with Penna to ensure rapid response should interim resource be required	All Director positions filled on either permanent or interim (pending permanent) basis. Induction and support for interims	Risk reviewed 08/06/18 - Comments updated
	reduces capacity at	Inability to deliver council's plans				Arrangements in place to source appropriate interim resource if needed	Fully	Councillor Barry						AD HR/OD briefed and leading the process	Additional resource in place to support the	1.
	management level	Inability to realise commercial opportunities or efficiencies	3	4	12	Delegations to Chief Exec agreed to ensure timely decisions	Fully	Wood Councillor Ian	Yvonne Rees	Claire Taylor	3	3	• ←	Communications to be delivered by CEO	Northants Local Govt Re-organisation project (LGR). Additional communications resource	t
		Reduced resilience and business continuity				HR/Specialist resource in place to support recruitment process and manage implications	Fully	McCord							in place to support LGR work. Additional requirements to support LGR	
		Reduced staff morale and uncertainty may lead to loss of good people				Implications Ongoing programme of internal communication	Fully							impacts on both SNC and CDC have resulted in the risk being slightly escalated to 9 for a		
							Fully								second month. Regular comms being provided by CEX	
															Inegular commission provided by CEX	

Ref	Name and Description of risk	Potential impact	Inherent (gross) risk level (no Controls)		risk level		Control assessment	Lead Member	Risk owner	Risk manager		dual risk level (after existing controls)		Direct'n o travel	Mitigating actions f (to address control issues)	Comments	Last updated		
			Probability	Impact	Rating		Fully effective Partially effective Not effective				Probability	Impact	Rating						
L04	CDC & SNC Local Plans - Failure to ensure sound local plans are submitted on time for each District.	Inappropriate growth in inappropriate places				Local Development Schemes are in place at each Council which detail the timeframes and deliverables to underpin the work	Fully	Councillor Colin		Andy Darcy (SNC)					Regular review meetings on progress and critical path review at each Council	CDC –Dates are currently awaited for the Examination of the Partial Review. Preparation work continues to prepare for the Examination with Topic Papers. Initial work on Oxfordshire Joint Spatial Plan has commenced with workshop held in Didcot on 25th April 2018 to review key issues.	Risk reviewed 09/06/18 - No change		
		Negative (or failure to optimise) economic, social, community and environmental gain	es 3			Resources are in place to support delivery including QC support for each Local Plan.	Partially Councillor Roger d Partially Clarke	Adrian Colwell	David Peckford				$\leftrightarrow$	Regular Portfolio briefings and political review	• SNC – Joint Core Strategy Review has commenced with preparation of proposed timetable, resources and scope underway.				
		Negative impact on each council's ability to deliver its strategic objectives Increased costs in planning appeals		5	15	For issues which are solely within the control of SNC or CDC policies, plans and resources are in place Work is at Reg 19 on Cherwell Partial Review, preparing submission plan for Feb 2018 sign off and to re-commence in 2018 on Local Plan part 2.		Clarke		(CDC)	2	4	8		LDS updated as required Additional evidence commissioned as required	Work has commenced with Milton Keynes and Aylesbury for new Joint Spatial Framework to address impact of proposed			
		Possible financial penalties through not delivering forecasted New Homes Bonus				Work is advancing to Reg 19 stage On South Northants Local Plan part 2 on issues for	Fully	_							Need to review resources at CDC to speed up Local Plan part 2. Submission of the CDC partial review took place on 05/03/18.	growth of Milton Keynes on its neighbours. Next stage of Local Plan part 2 will be focused technical consultation on Local Green Space designations from Council meeting in May 2018, followed by Reg 19 full			
																draft Local Plan consultation due to commence in July 2018. Aim remains to submit in December 2018.			
L05	Business Continuity - Failure to ensure that critical services can be maintained in the event of an incident	Inability to deliver key services to customers/residents Financial loss				Services prioritised and recovery plans reflect the requirements of critical services	Partially Partially							All individual service BC plans recently updated Corporate BC to be reviewed Testing to be programmed	Slippage likely as result of Emergency Planning Officer leaving ; recruitment will progress following HR job evaluation and handover in progress ; some service BCP and BIA still outstanding. There will be some delay in updating the	Risk reviewed 05/06/18 - comments updated & Risk owner & manager			
			4	4	4	4	4	16	Incident management team identified in Business Continuity Strategy	Partially Councillor Dermot Bambridge	Graeme Kane	Richard Web	o 4	4	16	$\leftrightarrow$	BC solutions between both councils to be further developed	business continuity plans owing to the departure of the Emergency Planning Officer. Additional resource is being used to ensure the work continues.	updated
						All services undertake annual business impact assessments and update plans	Partially	Councillor Andrew McHugh							Corporate ownership and governance to sit at senior officer level Place & growth directorate audit of existing business continuity	-			
								_							plans to ensure 100% coverage in new directorates. Draft Business Continuity Strategy and Policy completed to report and sign off at future senior officer meetings	-			
L06	Partnering - Financial failure of a public sector partner	Potential reduction in service areas funded by the County Council resulting in an unplanned increase in demand on district functions leading to service difficulties.				Leader and CEO engaging at National and county level to mitigate impacts of potential service reductions for residents	Partially								Develop stakeholder Map	Third party governance review underway. Cllr and Officer appointments to Council owned companies to be reviewed.	Risk reviewed 01/06/18 - Comments		
	organisation Failure to build the necessary partnership	Impact on the future viability of the organisation causing uncertainty for service delivery. Threat to existing joint working partnership initiatives if alternative delivery modes are imposed.				Regular review and sharing of partnership activity/engagement at senior officer	Partially Partially Partially Councillor Barry Wood	_							Standard agenda item at senior officer meetings Develop governance guidelines for all key third party relationships	-	updated		
	relationships to deliver our strategic plan. Failure to ensure the	Poor service delivery Inability to deliver council's plans and outcomes for communities	4	4	16	Robust governance/contract management framework in place for key third party		Yvonne Rees	Richard Ellis	4		12		Review existing arrangements/ contracts to ensure appropriate governance Continue Institute of Directors training for Officers and Members	-				
	necessary governance of third party relationships (council businesses, partners, suppliers)	Legal challenge	-	-	10	with an transferrations	Partially	Councillor Ian McCord	TVOIME REES	Nicitaru Ellis			12	$\leftrightarrow$		-			
	F	Financial loss Inability to partner in the future						-								-			
107	Emergency Planning (EP)	Reduced opportunity for inward investment in the future				Key contact lists undated monthly		-							New Director had responsibility for Emergency Planning. He	Both authorities have active plans in place to	Risk reviewed		
207	Failure to ensure that the local authority has plans in place to respond					Added resilience from cover between shared Public Protection Team as officers with appropriate skill Fu	Fully	Councillor							reviewing the arrangements and forming relationships with key partners. Both Councils have cover arrangements in place to account for the	ensure they are prepared for an emergency. These have recently been activated successfully. Further improvements are	05/06/18 - Controls, Control		
	appropriately to a civil emergency fulfilling its duty as a category one responder	Risk to human welfare and the environment Legal challenge	4	4	16		Partially Dermot	Dermot Bambridge	Graeme Kane	Graeme Kan	3	4	12	$\downarrow$	vacancy in the Emergency Planning post. New call out arrangements are being established Training for senior officers is planned for June	plans.	assessments, residual risk score reduced, mitigating		
		Potential financial loss through compensation claims Ineffective Cat 1 partnership relationships				Twice yearly mock emergency exercises conducted to ensure readiness On-call rota established for Duty Emergency Response Co- coordinators		Andrew							Senior managers have attended multi-agency exercises. Through the Inter Agency Group, plans are in place for Silverstone		mitigating actions & comments updated		
						Full participation in LRF activities	Fully								Both authorities are represented at the LRF.				

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			Probability	Impact	Rating		Fully effective Partially effective Not effective				Probability	Impact	Rating				
- F he leរ្ pc H8	ailure to comply with alth and safety gislation, corporate H&S licies and corporate &S landlord sponsibilities	Fatality, serious injury & ill health to employees or members of the public Criminal prosecution for failings				Robust Health & Safety policies and Corporate H&S arrangements in place as part of an Integrated H&S Management System Clearly identified accountability and responsibilities for Health and Safety established at all levels throughout the organisation	Partially Not effective								developed following restructure, this will clearly identify accountability and responsibility for Health and Safety at all levels throughout the organisation. Update Corporate H&S arrangements which are out-of-date. Directorate H&S Improvement Plans to be produced.	OHSAS 18001 Health & Safety Management System accreditation achieved through Exova BM Trada.	05/06/18 Mitigating Actions & Comments updated
		Financial loss due to compensation claims Enforcement action – cost of regulator (HSE) time	5	4	20	Corporate H&S Manager & H&S Officer in post to formalise the H&S Management System & provide competent H&S advice & assistance to managers & employees Proactive monitoring of Health & Safety performance management internally	Fully Partially	Councillor Lynn Pratt	Adele Taylor	Mark Willis	4	3	12	$\leftrightarrow$	Recently approved Internal Audit plan for 18/19 includes an audit of our overall H&S management system and will commence in Quarter 1 with a follow up planned prior to the end of 18/19. The H&S team also conduct reviews internally across all services and teams, the current scope will be expanded from topic-based themes to cover all elements of our overall H&S management system to ensure compliance with our standards.	Senior Officer Meeting receives quarterly updates from Corporate H&S Manager. Relevant updates taken to appropriate committee.	
		Increased sickness absence				Proactive monitoring of Health & Safety performance management externally Effective induction and training regime in place for all staff	Fully Councillor Peter Rawlinson							Management of H&S training programme to be developed and rolled out. Robust training already in place in Environmental Services Good awareness in higher risk areas of the business, e.g.			
		Reduction in capacity impacts service delivery				Positive Health & Safety risk aware culture	Partially Partially								Environmental Services. However other areas need improved awareness of risk assessment process Reviews of leases and performance monitoring to be reviewed to satisfy the Councils providers/ contractors are managing		
						Corporate Health & Safety meeting structure in place for co-ordination and consultation Corporate body & Member overview of Health & Safety performance via appropriate committee	Fully								significant risks.	-	
L09 Cv	ber Security - If there is	Socia direvition				Assurance that third party organisations subscribe to and follow Council Health & Safety guidelines and are performance managed where required File and Data encryption on computer devices	Partially								We are working with a security company to review our cyber	Cyber security incidents are inevitable. The	Risk reviewed
in: re an	sufficient security with	Financial loss / fine				Managing access permissions and privileged users through AD and individual applications	Fully	_							security status and achieve the cyber essentials + accreditation. A pre-audit report has been undertaken and we are addressing findings ahead of full review.	only way to manage this risk is to have effective controls and mitigations in place including audit and review. Staff and member briefings covered phishing March	08/06/18 - Mitigating Actions Updated
ag on th	sufficient protection ainst malicious attacks o council's systems then ere is a risk of: a data	Prosecution – penalties imposed Individuals could be placed at risk of harm				Consistent approach to information and data management and security across the councils Effective information management and security training and awareness programme	Partially	-							The IT service are addressing the areas identified and will be ready for full audit in July 2018. This is a slight delay but should not cause concern. Cyber-security was reviewed by Internal Audit in May 2017 and	2018.	
	each, a loss of service, ber- ransom.	Reduced capability to deliver customer facing services				for staff Password security controls in place	Partially	Councillor Ian Corkin							will be reviewed again during the current quarter. Meeting arranged later this month with Internal Audit to discuss. HR also have actions to complete regarding recruitment and		
		Unlawful disclosure of sensitive information Inability to share services or work with partners	4	5	20	Robust information and data related incident management procedures in place Appropriate robust contractual arrangements in place with all third parties that supply		Claire Taylor	Tim Spiers	3	5	15	$\leftrightarrow$	processes identified by Internal Audit. The IT Transformation Programme includes migrating server rooms to external an data centre which will increase physical security. As part of this work improved monitoring solutions will			
		Loss of reputation				systems or data processing services Appropriate plans in place to ensure ongoing PSN compliance Adequate preventative measures in place to mitigate insider threat, including physical	Partially Fully	-							also be implemented. The data centre has successfully complete provisioning phase and good progress is being made with applications migration. The Councils have completed the annual independent IT securit	ty e vice	
						and system security	Partially								health check as planned. We've received the formal reports. The health check as planned. We've received the formal reports. The high level finding is in-line with our expectations and the IT service will now follow through on actions. We are expecting to submit the Councils' annual return by the end of next week.		
vu ch fo pr sa	llow our policies and ocedures in relation to	Increased harm and distress caused to vulnerable individuals and their families Council could face criminal prosecution Criminal investigations potentially compromised Potential financial liability if council deemed to be negligent				Safeguarding lead in place and clear lines of responsibility established Safeguarding Policy and procedures in place Information on the intranet on how to escalate a concern Staff training - new whole staff shared approach being launched last year and mandatory training introduced	Partially Fully Fully Partially Partially								Ongoing internal awareness campaigns Ongoing external awareness campaigns Annual refresher and new training programmes including training for new members Training monitoring to be developed through new HR/Payroll system	Continued focus in this area with ongoing programme of training and awareness raising.	10/06/18 - Risk reviewed - No change
ra	ising concerns about eir welfare		3	4	12	Safer recruitment practices and DBS checks for staff with direct contact Action plan developed by CSE Prevention group as part of the Community Safety Partnership Local Safeguarding Children's Board Northamptonshire (LSCBN) pathways and thresholds Data sharing agreement with other partners	Partially Partially Fully Partially	Councillor Barry Wood Councillor Ian McCord	Richard Ellis	Nicola Riley	2	4	8	$\leftrightarrow$			
						Attendance at Children and Young People Partnership Board (CYPPB) Annual Section 11 return complied for each council Engagement with Joint Agency Tasking and Co-ordinating Group (JATAC) and relevant Oxfordshire County Council (OCC) safeguarding sub group Engagement at an operational and tactical level with relevant external agencies and	Fully Fully Fully Partially									-	
th	come Generation rough council owned mpanies	Through failure of governance or robust financial / business planning the councils fail to generate expected income.		4 12		networks Annual business planning Financial planning	Partially Partially	Councillor Tony Illot	Adol- T. J	Kallester					Recruiting to support shareholder and client side capacity. Relevant training being provided. Resilience and support being developed across business to monitor and deliver projects.	Resources in place. Relevant training being provided to support resource provision.	Risk reviewed 05/06/18 - mitigating actions
			3		12	Corporate governance mechanisms Due diligence Business casing	Partially Partially Partially	Councillor Peter Rawlinson	Adele Taylor	Kelly Watson	2	4	8	$\leftrightarrow$	Skills and experience being enhanced to deliver and support development, challenge and oversight.		updated

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			Probability	Impact	Rating		Fully effective Partially effective Not effective				Probability	Impact	Rating				
112		The financial failure of a third party supplier results in the inability or reduced ability to deliver a service to customers.	3	4	12	Contracts in place to cover default. Business continuity planning	Partially Partially	Councillor Tony Illot Councillor Peter Rawlinson	Adele Taylor	Kelly Watson	2	4	8	$\leftrightarrow$	Meetings planned with suppliers to review higher risk areas.	Risk recently escalated due to external environment whereby suppliers have financial difficulties which could result in loss of service. Meeting held with supplier of main Revs & Bens and other systems (Capita) to review recent share issue and potential financial mitigate their financial risks concerns. Reassurance given by suppliers about the proactive action being taken. Awaiting detailed letter with actions Capita taken to mitigate their financial risks Current work investigating impact across other contracts.	
L13a	the provision of services to residents and	Inability to deliver Council priorities and plans, impacting on quality of services delivered to residents and communities. Uncertainty impacts on staff morale and productivity, resulting in lower quality of services delivered. Resources diverted away from the delivery of services in order to develop and implement proposals. Increased budget gap following separation impacts on Councils ability to deliver services.	5	4	20	impacts of potential service reductions for residents. Communication campaigns for residents, members and staff to reduce uncertainty.	Partially Partially Partially Partially Partially Partially	Councillor Barry Wood	Yvonne Rees	Claire Taylor	5	3	15	$\leftrightarrow$	Standing item at senior officer meetings - regular review of risk and control measures. Risk to be reflected in operational service plans. CEx ensuring communications with staff as new information emerges PwC appointed to consider options for Cherwell post separation.	Risk separated to reflect the position of both Councils. Risk scores have increased to reflect the increased probability of Local Government Reorganisation and the impact on the Council. Risk will be fundamentally reviewed as part of the preparation to end the partnership with SNC. This work will take place in June and July with a plan to deliver the end of the joint working arrangements.	08/06/18 - Comments updated
L13b	the provision of services to residents and communities.	Inability to deliver Council priorities and plans, impacting on quality of services delivered to residents and communities. Uncertainty impacts on staff morale and productivity, resulting in lower quality of services delivered. Resources diverted away from the delivery of services in order to develop and implement proposals. Reduced service delivery at the county level impacts on residents, creating increased customer demand.	5	4	20	ensure minimal impact on service delivery. Communication campaigns for residents, members and staff to reduce uncertainty. Allocate dedicated and additional resources to development and implementation of any proposals.	Partially Partially Partially	Councillor Ian McCord	Yvonne Rees	Claire Taylor	5	3	15	$\leftrightarrow$	Standing item at senior officer meetings - regular review of risk and control measures. Risk to be reflected in operational service plans. Comms AD working alongside Northamptonshire partners, leaders and CEx to agree key communications messages CEx ensuring communications with staff as new information emerges PwC appointed to develop proposals for submission to Secretary of State. Programme Director appointed across the Northamptonshire local authorities to co-ordinate activities. Internal SNC lead appointed to work with Programme Director and PwC.	A detailed LGR risk register considering the impact on SNC will be developed and reviewed as part of the preparation for the unitary proposals. This register will be owned and updated by the project team.	08/06/18 - Comments updated
L14	governance leads to negative impact on service delivery or the	Threat to service delivery and performance if good management practices and controls are not adhered to. Risk of ultra vires activity or lack of legal compliance Risk of fraud or corruption Risk to financial sustainability if lack of governance results in poor investment decisions or budgetary control. Failure of corporate governance in terms of major projects, budgets or council owned companies impacts upon financial sustainability of the councils.	4	4	16	Clear and robust control framework including: constitution, scheme of delegation, ethical walls policy etc. Clear accountability and resource for corporate governance (including the shareholder role). Integrated budget, performance and risk reporting framework. Corporate programme office and project management framework. Includes project and programme governance. Internal audit programme aligned to leadership risk register. Training and development resource targeted to address priority issues; examples include GDPR, safeguarding etc.	Partially Partially Partially Partially Partially Partially Partially Partially	Councillor Barry Wood Councillor Ian McCord	Adele Taylor	James Doble	3	3	9	$\leftrightarrow$	Standing item at senior officer meetings – regular review of risk and control measures Review of constitution to take place 2018/19 Implementation of corporate programme office – May 2018 Full review of HR policy to be undertaken during 2018/19 Monitoring Officer to attend management team meetings	Risk added to register following senior management discussion.	12/06/18 - No change